

Medical Formula Process for a WIC Eligible Individual



Patient sees Health Care Provider (HCP) and receives diagnosis and medical documentation for a medical formula or nutritional.

Patient has Medi-Cal **and** prescribed product is covered by Medi-Cal.

Patient does **not** have Medi-Cal **and/or** prescribed product is **not** covered by Medi-Cal.



HCP submits a Prior Authorization to Medi-Cal. Patient takes prescription to a Medi-Cal pharmacy.



HCP refers patient to WIC.



Patient visits their local WIC Office for WIC staff to review medical documentation for prescribed product.

If medical documentation is incomplete, WIC staff may:

- Consult with HCP to get more information, or
- Inform the HCP on what WIC can provide.

WIC staff refers family to Medi-Cal if they do not have health coverage.

If the product can be purchased with WIC benefits at an authorized store, **WIC staff issues product on the WIC Card.**

If product **cannot** be purchased with WIC benefits at an authorized store, **WIC staff sends the request to WIC State Office.**



WIC State Office reviews the request.



Request is approved.

WIC State Office orders product. Product is shipped to WIC office for participant. Shipments can take days to weeks.

Request is not approved.

WIC staff will be notified.