

When Your Medi-Cal Patient Needs Therapeutic Formula

Medically necessary therapeutic formula is a covered benefit under Fee-for Service Medi-Cal and all Medi-Cal Managed Health Care Plans. The WIC Program does not provide therapeutic formula for patients who are enrolled in Medi-Cal.

WIC will provide your patients with the list of the pharmacies below that supply therapeutic formula to patients enrolled Medi-Cal. Given the current formula shortage, you may want to list the name of therapeutic formula and other equivalents in your prescription.

Pharmacy	Phone	Fax	Email Address
California Medical	213-413-2343 Press '3' for Supplies	213-413-2341	
Delta Drugs	800-700-6401	866-700-6401	info@deltadrugs.com
Dial Health	310-515-8425	310-515-8426	dial@dialpharmacy.com

After faxing or emailing the prescription and the supporting documents, the pharmacy will occasionally ask for updated patient information. Please respond to them in a timely manner so that your patient can continue to receive their therapeutic formula without delay.

WIC requires a new prescription to ensure that your patient is ready for a different formula and/or new WIC foods, even if it is for a regular formula.

WIC Contract Infant Formulas include:

Enfamil Infant Enfamil ProSobee Enfamil Gentlease Enfamil Reguline Enfamil AR

For more information, go to <http://www.slahp.org/therapeutic-formula/> or call Nancy Damiani, Special Nutrition Services Coordinator at (323) 757-7244 x5937

WHEN YOUR MEDI-CAL PATIENT NEEDS THERAPEUTIC FORMULA

The WIC Program does not provide therapeutic formula for patients who are enrolled in Medi-Cal, regardless of whether covered by a Fee-for-Service or Medi-Cal Managed Care plan. Medically necessary therapeutic formula is a covered benefit under all Medi-Cal Managed Health Care plans.

Most pharmacies below accept straight Medi-Cal and most Medi-Cal Managed Care plans. First call the pharmacy to confirm that the pharmacy directly contracts with your patient’s health plan or Independent Physician Association (IPA). If it does, fax the prescription and any other required patient information as needed to the pharmacy.

<u>Pharmacy</u>	<u>Phone number</u>	<u>Fax number</u>
Delta Drugs	(800) 700-6401	(866) 700-6401
Dial Health Care Pharmacy	(310) 515-8425	(310) 515-8426
Mini Pharmacy	(888) 545-6464	(800) 280-2939

After submitting the prescription and supporting documents to the pharmacy, they will occasionally ask for updated patient information. Please respond to them in a timely manner so that your patient can continue to receive their therapeutic formula without delay.

Steps for Requesting Approval from Health Plan or IPA

Some Medi-Cal Managed Care Plans, including Health Net, Kaiser and some Medi-Cal Managed Care plans with an IPA, require that the physician first request approval for therapeutic formula from the plan or IPA.

Health Care Provider: If the plan or IPA requires you to obtain its approval in advance:

- Send a completed authorization form to the Utilization Department of the Managed Care Plan or IPA.
- Once the therapeutic formula is approved, the plan will arrange for its contracted pharmacy to ship it to the patient.
- Ask whether the health plan or IPA requires a reauthorization request, and how often you need to submit it to ensure that the formula delivery to the patient will be uninterrupted.

WIC requires a new prescription to ensure that your patient is ready for a different formula and/or new WIC foods.

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