

WHEN YOUR MEDI-CAL PATIENT NEEDS THERAPEUTIC FORMULA

The WIC Program does not provide therapeutic formula for patients who are enrolled in Medi-Cal, regardless of whether covered by a Fee-for-Service or Medi-Cal Managed Care plan. Medically necessary therapeutic formula is a covered benefit under all Medi-Cal Managed Health Care plans.

Most pharmacies below accept straight Medi-Cal and most Medi-Cal Managed Care plans. First call the pharmacy to confirm that the pharmacy directly contracts with your patient’s health plan or Independent Physician Association (IPA). If it does, fax the prescription and any other required patient information as needed to the pharmacy.

<u>Pharmacy</u>	<u>Phone number</u>	<u>Extension</u>	<u>Fax number</u>
Delta Drugs (<i>all except</i> HN†, K)	(800) 700-6401		(866) 700-6401
Dial Health Care Pharmacy (<i>all except</i> A, HN, K, M)	(310) 515-8425	Liz/ Nataly	(310) 515-8426
Mini Pharmacy (<i>all except</i> HN, K)	(888) 545-6464	x1228	(800) 280-2939

† With Health Net prior authorization, may provide 2-week supply while health care provider submits request directly to the IPA

Key to Medi-Cal Managed Care Health plans listed above

- Anthem Blue Cross (A)
- Health Net (HN)
- Kaiser (K)
- Molina (M)

Steps for Requesting Approval from Health Plan or IPA

Some Medi-Cal Managed Care Plans, including Health Net, Kaiser and some Medi-Cal Managed Care plans with an IPA, require that the physician first request approval for therapeutic formula from the plan or IPA.

Health Care Provider: If the plan or IPA requires you to obtain its approval in advance:

- Send a completed authorization form to the Utilization Department of the Managed Care Plan or IPA.
- Once the therapeutic formula is approved, the plan will arrange for its contracted pharmacy to ship it to the patient.
- Ask whether the health plan or IPA requires a reauthorization request, and how often you need to submit it to ensure that the formula delivery to the patient will be uninterrupted.

WIC needs a prescription from a health care provider once the patient is transitioned to one of these WIC formulas:

Enfamil Infant

Enfamil ProSobee

Enfamil Gentlease

For more information, go to <http://www.slahp.org/therapeutic-formula/> or call Nancy Damiani at (323) 757-7244 x251.